TURKISH ELECTRICITY DISTRIBUTION CORPORATION (TEDAŞ)

DIGITAL ATOLYE VR PRIVACY POLICY

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1. Data Controller

This Privacy Policy sets forth the principles regarding the processing of data within digital applications developed by Turkish Electricity Distribution Corporation (TEDAŞ).

For any inquiries or requests regarding data processing, users may contact TEDAŞ via the following contact address:

E-mail: dijitalatolye@tedas.gov.tr

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2. Scope

This policy applies to the processing of user data within:

- Virtual Reality (VR) applications (**Meta Quest and PCVR**),
- Digital training applications

developed and provided by TEDAŞ.

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3. Data Processed

Within the scope of the application, **limited technical device information such as device model and operating system** may be processed. Such data **does not constitute personally identifiable information** and is not used to directly identify users.

Within the application:

- No usage analytics data is collected,
- No third-party analytics or tracking tools are used,
- No access to camera or microphone is required.

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4. Purposes of Data Processing

The processed data is used solely for the following purposes:

- Ensuring the proper and uninterrupted functioning of the application,
- Maintaining system performance,

- Preventing and resolving potential technical issues.

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5. User Accounts and Access

User accounts within the application cannot be created by individual users.

- User accounts are defined only by the relevant institution,
- Access to certain features may require authentication via username and password.

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6. Data Sharing

Data processed by TEDAŞ:

- Is not shared with any third parties,
- Is not used for commercial purposes.

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7. Data Security

TEDAŞ implements appropriate technical and administrative measures to ensure the security, confidentiality, and integrity of the processed data.

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8. Data Retention

Data is retained only for the duration necessary for the purposes for which it is processed and is deleted, destroyed, or anonymized in accordance with applicable legislation.

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9. User Rights

Users have the right, within the scope of applicable legislation, to:

- Learn whether their personal data is processed,
- Request information if it has been processed,
- Request deletion or destruction of such data.

Requests can be submitted via the contact address provided above.

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10. Policy Changes

TEDAŞ reserves the right to amend this Privacy Policy when deemed necessary. The updated policy will be published on the relevant platforms.